

MIGRANT WOMEN'S SUPPORT & ACCOMMODATION SERVICE INC



2005-2006 •

مركز دعم وإيواء نساء المهاجرات / مركز دعم وإيواء نساء المهاجرات  
مركز دعم وإيواء نساء المهاجرات / مركز دعم وإيواء نساء المهاجرات

# MIGRANT WOMEN'S SUPPORT & ACCOMMODATION SERVICE INC.

## MISSION STATEMENT

To promote the basic human rights of women and children from N.E.S.B.  
so that they may live free of domestic violence,  
and offer them culturally responsive services within a social justice  
framework, which will enable them to achieve  
their maximum potential as members of Australian multicultural society.

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# SUPPORTED ACCOMMODATION ASSISTANCE PROGRAM

Funding Program

Department of Family and Community Services

Department of Health and Communities

Community Administration

Case Administration

## NEWSAS ORGANISATIONAL STRUCTURE

MANAGEMENT COMMITTEE

MANAGER

SERVICE

Client Services Function

DELIVERY

SAP Accommodation Units

ADMINISTRATIVE

Administrative Function

80% of cases funds spent on client case service delivery

20% of cases funds spent on managerial / administrative support

Service Oversight

- Director of Family Services - Victoria Services Unit
- Deputy Director - Victoria Services Unit - SACAP
- Assistant Director of Operations / Logistics
- Queensland U
- Support Teams - Case Work
- Support Teams - Field
- Information / Technology / IT Unit
- Finance / Legal / Internal Communications
- Corporate Program - Services

Service Implementation

# MW S.A.S. COMMITTEE OF MANAGEMENT

2005 - 2007

Chairperson	BRITTA LITWIN	Cum Laude Psychologist
Secretary	JACKI DASH	Psychologist
Treasurer	LORNA VIDEN	Public Director
Committee Members	BONCA BLAKOSIYC	Consumer Representative
	TRACEY BOWEN	Ex FIDEL
	JILL MOSE	Women's Legal Service
	MARIE STEPHENS	Women's & Children's Hospital
	ROSE WEL	Ex FIDEL Program
	ELI WELSH	Resistant Domestic Violence Unit
Senior Staff	OLENKA YABLONKA	MW S.A.S.
Staff Representative	JARRELLA M. BRADY	MW S.A.S.

# DEMOGRAPHICS 2005 – 2006

## MSK&C ANNUAL OUTPUT LEVELS

ANNUAL OUTPUTS	OUTREACH SUPPORT	ACCOMMODATION ASSISTANCE		TOTAL
		MSK&C Cluster Meeting (times)	Independent OASAT (MSK&C Cluster (times))	
Actual	198 clients & children	28 clients & children	68 clients & children	266
Actual (July 2005 - June 2006)	198 clients & 187 children	28 Clients & 28 Children	74 clients & 90 children	266
VARIABLE	+12 clients & children	+ 8 clients & children	+ 28 clients & children	+ 38

Table 1. Demographic Characteristics of Respondents (N=100) - Proportion of Ethnic Groups Selected

ID	Ethnic Group	No. of Respondents	%	No. of Respondents	Total
1	Indonesian	10	10%	10	10
2	Indonesian	10	10%	10	10
3	Indonesian	10	10%	10	10
4	Indonesian	10	10%	10	10
5	Indonesian	10	10%	10	10
6	Indonesian	10	10%	10	10
7	Indonesian	10	10%	10	10
8	Indonesian	10	10%	10	10
9	Indonesian	10	10%	10	10
10	Indonesian	10	10%	10	10
11	Indonesian	10	10%	10	10
12	Indonesian	10	10%	10	10
13	Indonesian	10	10%	10	10
14	Indonesian	10	10%	10	10
15	Indonesian	10	10%	10	10
16	Indonesian	10	10%	10	10
17	Indonesian	10	10%	10	10
18	Indonesian	10	10%	10	10
19	Indonesian	10	10%	10	10
20	Indonesian	10	10%	10	10
21	Indonesian	10	10%	10	10
22	Indonesian	10	10%	10	10
23	Indonesian	10	10%	10	10
24	Indonesian	10	10%	10	10
25	Indonesian	10	10%	10	10
26	Indonesian	10	10%	10	10
27	Indonesian	10	10%	10	10
28	Indonesian	10	10%	10	10
29	Indonesian	10	10%	10	10
30	Indonesian	10	10%	10	10
31	Indonesian	10	10%	10	10
32	Indonesian	10	10%	10	10
33	Indonesian	10	10%	10	10
34	Indonesian	10	10%	10	10
35	Indonesian	10	10%	10	10
36	Indonesian	10	10%	10	10
37	Indonesian	10	10%	10	10
38	Indonesian	10	10%	10	10
39	Indonesian	10	10%	10	10
40	Indonesian	10	10%	10	10
41	Indonesian	10	10%	10	10
42	Indonesian	10	10%	10	10
43	Indonesian	10	10%	10	10
44	Indonesian	10	10%	10	10
45	Indonesian	10	10%	10	10
46	Indonesian	10	10%	10	10
47	Indonesian	10	10%	10	10
48	Indonesian	10	10%	10	10
49	Indonesian	10	10%	10	10
50	Indonesian	10	10%	10	10
51	Indonesian	10	10%	10	10
52	Indonesian	10	10%	10	10
53	Indonesian	10	10%	10	10
54	Indonesian	10	10%	10	10
55	Indonesian	10	10%	10	10
56	Indonesian	10	10%	10	10
57	Indonesian	10	10%	10	10
58	Indonesian	10	10%	10	10
59	Indonesian	10	10%	10	10
60	Indonesian	10	10%	10	10
61	Indonesian	10	10%	10	10
62	Indonesian	10	10%	10	10
63	Indonesian	10	10%	10	10
64	Indonesian	10	10%	10	10
65	Indonesian	10	10%	10	10
66	Indonesian	10	10%	10	10
67	Indonesian	10	10%	10	10
68	Indonesian	10	10%	10	10
69	Indonesian	10	10%	10	10
70	Indonesian	10	10%	10	10
71	Indonesian	10	10%	10	10
72	Indonesian	10	10%	10	10
73	Indonesian	10	10%	10	10
74	Indonesian	10	10%	10	10
75	Indonesian	10	10%	10	10
76	Indonesian	10	10%	10	10
77	Indonesian	10	10%	10	10
78	Indonesian	10	10%	10	10
79	Indonesian	10	10%	10	10
80	Indonesian	10	10%	10	10
81	Indonesian	10	10%	10	10
82	Indonesian	10	10%	10	10
83	Indonesian	10	10%	10	10
84	Indonesian	10	10%	10	10
85	Indonesian	10	10%	10	10
86	Indonesian	10	10%	10	10
87	Indonesian	10	10%	10	10
88	Indonesian	10	10%	10	10
89	Indonesian	10	10%	10	10
90	Indonesian	10	10%	10	10
91	Indonesian	10	10%	10	10
92	Indonesian	10	10%	10	10
93	Indonesian	10	10%	10	10
94	Indonesian	10	10%	10	10
95	Indonesian	10	10%	10	10
96	Indonesian	10	10%	10	10
97	Indonesian	10	10%	10	10
98	Indonesian	10	10%	10	10
99	Indonesian	10	10%	10	10
100	Indonesian	10	10%	10	10

**ENGLISH LANGUAGE SKILLS**

Ability to communicate in English – language	No. of Service Users	Percentage
+ None	40	100
+ Little	00	0%
+ Good	00	0%
+ Very Good	00	0%
Total	40	100%

**AGE**

Age Group in Years	No. of Service Users	Percentage
+ Not known	14	35
+ 18 - 24	43	108
+ 25 - 34	41	103
+ 35 - 44	33	83
+ 45 - 54	33	83
+ 55 - 64	13	33
+ 65+	3	8
Total	40	100%

**RESIDENT IN AUSTRALIA**

Period in Years	No. of Service Users	Percentage
• Residence	22	100%
• < 1 year	22	100%
• < 2 years	22	100%
• < 3 years	22	100%
• 4 - 10 years	22	100%
• 11 - 20 years	22	100%
• 21 - 30 years	22	100%
• 31 +	22	100%
Total	22	100%

**DEPENDENCY**

	No. of Service Users	Percentage
• With dependent children	21	100%
• Without accompanying children	1	100%
Total	22	100%

**CLIENT NEED**

	No. of Service Users	Percentage
• High / Average needs	22	100%
• Caret Clients	22	100%
Total	22	100%

**NATIONAL SOURCE**

No.	Submitted by	No. of Exhibits	Percentage
1	SELF-RELATIVES FRIEND	40	36%
7	DOMESTIC VIOLENCE CRISIS SERVICE	44	39%
6	S.A. POLICE P.O. Dale White Station, Washburn, Maine 04495, Washburn, Pk. Ashland	27	24%
14	STANDARDIZED SERVICES Vermont Community Home of EA Wagon Wheel Service Wagon Wheel Center Wagon Wheel Home S.A. Chase Community Health Assoc. One Station and Washington Center Creative Services Society	27	24%
10	CRISIS - CRISIS CARE	10	9.1%
11	CRISISLINE - Ashland, Ashland, Washburn, Ferrisville	8	7.3%
12	WILSONS Inc - Ashland, Pk. Ashland	8	7.3%
13	UNITED CARE WHEEL	7	6.4%
14	TAFE - UN Special	7	6.4%
4	HOSPITAL Wagon Wheel Home S.A. Hospital, Washburn Wash. Center, C.R.R.	5	4.5%
15	FAMILY CARE P.O. Ashland, Washburn	4	3.6%

**NARRATIVE SOURCE, Cont.**

No.	Referred by	No. of Referrals	Percentage
31	COMMUNITY HEALTH CENTERS Palo, Sahas, Woodruff	4	1.9%
32	OTHER WOMEN'S SHIP SERVICES	4	1.9%
39	DEBARFUTE	4	1.9%
40	A.C.I.S. - Women	3	1.4%
46	OTHER SERVICES Relationship Institute Legal Practitioners Legal Service Corporation High School UM Ga Women's Legal Service Anglow Economic Office Telephone Interpreting Service Family Day Care Private School Treatment College Baytown Sullivan Army Guthrie Team A/Rise Charles Rose Shelby House Barnard House Cultural House	23	9.6%
47	TOTAL	200	100%

TRANSITIONING FROM ASSISTANCE 2007 - 2008

OFFICE COUNT	GAAP HOLDING		NON-GAAP HOLDING		TOTAL TOTAL
	SPREAD		Other GAAP Services	Other Non-GAAP Holding	
	Transition Month (includes 2007)	Other (includes 2008)			
March	74	80	-	-	154
ending two year end	(74)				
October	80	80	-	-	160
Total	154	80	-	-	234

SPREAD TRANSITIONAL AND CLUSTER HOLDING CLIENTS ETHNIC PROFILE

1. Vietnamese	24	White	21	Chinese
2. Filipino	17	White	11	Chinese
3. Indonesian	11	White	26	Chinese
4. Formerly Yugoslav	4	White	30	Chinese
5. Hispanic	4	White	11	Chinese
6. Chinese	4	White	1	Chinese
7. Korean	4	White	1	Chinese
8. Formerly Russian	4	White	1	Chinese
9. Other	24	White	41	Chinese
10. Ethnic Backgrounds	104	White	138	Chinese

Length of Stay in Case Review

Year	2007-2008	2006-2007	2005-2006
Average length of stay	46 days	46 days	47 days
Maximum length of stay	117 days	117 days	119 days
Minimum length of stay	1day	1 day	1 day

The Duration of Transition Complaints During 2007-2008 and 2005-2006

	2007- 2008	2006- 2007	2005- 2006
Number of transition less than 1 month	11	11	30
Number of transition between 1 month and less than 6 months	26	26	17
Number of transition between 6 months and less than 12 months	1	1	1
Number of transition between 12 months and less than 18 months	-	-	-
Total	44	64	49

# REPORTS

- CHAIRPERSON'S REPORT  
Marta Lohya
- MANAGER'S REPORT  
Mihaila Vasileva
- TREASURER'S REPORT  
Lan Nguyen
- AUDITOR'S REPORT  
Steve McEwen

## CHIEF PERSON'S REPORT

It is my pleasure to report to you on the second General Meeting. As usual, BIFED will be visited last throughout the year to provide an excellent service to our clients. This has been another full, busy and productive year for BIFED. We have exceeded our targets, covered a range of languages and cultures and continued to assist our English-speaking owners and their children facing situations of domestic violence. BIFED will now operate 11 supported accommodation houses and in the last year we accommodated 124 owners and 121 children. Services across the board seem to continue being in demand and our retention capacity within the BIFED sector is one of 200 owners and 207 children this past financial year, providing both accommodation and cultural services. Our services responded to 11 different languages and cultural groups, the most used language was being Vietnamese owners and owners from African and Middle Eastern backgrounds.

The Management Committee for the year has engaged in a review and update of skills and policies, identified a performance management framework. BIFED requires that an evidence-based evaluation and has exceeded the completion rate in 2010. The areas we have to date worked through are: Financial Performance, Planning and Accountability, Access to Support, Case Management Planning and Client Support to Clients. This is a useful and relevant exercise not only because it requires us to ensure that all our services deliver, policies and activities in every area are up to the highest standard, but also and very importantly, it allows us to demonstrate this commitment to our funding body. In an article "Charting the Taken to Shared in Homelessness Research" Helen Mann (Paris, November 2010) notes that there is a process in the homelessness sector, to increasingly demonstrate not only the effectiveness of its programmes but also to share accountability, innovation and practice evidence based evaluation data. BIFED has always been keen to provide the highest levels of service delivery and so this year working through the performance management framework, as a commitment and highlight issue to the end.

In my 2010 report I had talked about a group of vulnerable NEEM owners and children who are not entitled to any form of financial support from the government because of their status with the Department of Immigration. Five years into today in 2010 their situation has not changed. There are owners from non English speaking backgrounds who do not have permanent residency status and have requested from relevant parties. These owners are especially needy and vulnerable because they are dealing not only with the many consequences both emotional and material of violence in their relationship but also with the consequences of being separated from the comforts of home, language and perhaps even family support. As noted above, nothing has changed for this group. BIFED will often approach contact to request these people to help us to help ourselves, and again, urge government to assist these people and provide them with some sort of financial support.

In closing I would like to, as always, acknowledge and express my appreciation of all the BIFED staff, our Manager Minko Todorova-Salvadori, our Treasurer, Les Higgins and Secretary, Sally Davis, as well as my colleagues on the Management Committee. Especially the again worked with the dedication and commitment which has formed such a central feature of this agency's style. Congratulations to BIFED on another very successful and productive year!

MAURIA LINDEN

Chairperson

## **MEMORANDUM**

As we are approaching another Annual General Meeting, it is again the time to reflect and report to the Migrant Women's Support & Accommodation Service Inc.'s association members on its activities, outcomes and achievements for the financial year 2021 – 2022.

As usual for our services, the past twelve months has been a very busy period, filled with energetic activity and a variety of challenges. Being a service provider, MWSAA's priority is to provide quality service delivery and our agency has continued to make a significant contribution towards women and children from non-English speaking backgrounds that become homeless due to having to leave their homes because of domestic violence. Providing culturally appropriate intervention to our client group is fundamental for our agency. Hence, support, crisis accommodation and advocacy were provided to – culturally and linguistically appropriate women, as this is the MWSAA's core component in its focus on the human rights, equal opportunity and dignity of its clients. These issues involve the need to understand in depth, the cultural and social make-up of particular groups, their concepts of domestic violence, their help-seeking behaviour and the impact of stigma. Furthermore, recognition of their cultural attitudes and values are vital to the development of effective service delivery responses. As multiculturalism is part of the foundation of Australian society, the principles of multiculturalism must be integral to every objective of the service system under proposed change.

MWSAA's collaboration and cooperation with government services as well as other support services continued and MWSAA is working towards realising more partnerships in order to achieve the best possible outcomes for our clients. The next very interesting research paper partnership was formed with Tames's Place in cooperation with the Institute Institute of Technology. Tames's Office for Women has commissioned the Institute to research cultural justice responses to alcohol misuse and MWSAA has been involved in supporting "The Institute funded Research to Support Violence in CALD Communities" research that involves analyzing the experiences of CALD women/children and hearing about their experiences. One to one qualitative interviews, support group discussions with women and complex needs, requiring additional knowledge and understanding of cultural factors involved. Previous research evidence has highlighted the important role of the criminal justice system in determining whether a victim of sexual assault proceeds through the legal system. The focus of the research is looking at sexual violence in diverse communities to direct policy direction for criminal justice agencies, strategy to hearing, appropriate responses to victimization of sexual violence and sexual best practice. We are all aware how very difficult it is for women who have been assaulted to share their type of information and experience, especially when encountering anxiety and vulnerable populations in matters of sensitive nature. I am pleased to report that our agency has actively engaged the Tames's Place office with the research in recording, engaging and supporting a substantial number of participants from MWSAA. I am very grateful that a MWSAA's and Annual General Meeting we may be able to have the findings of the very interesting research presented to us and possibly include some of its outcome in terms of policy direction for criminal justice agencies and improvements in their practice and responses.

MWSAA's funding programme, the Supported Accommodation Assistance Program (SAAP) also include research in its core strategic direction. SAAP has recently celebrated 20 years of providing services to homeless people. The Government have committed to funding approximately 1,000 homeless services places, 2000 more Australia wide before 1 year period until late 2022. As the funding programme moves into its 2<sup>nd</sup> stage SAAP V, its core agreement contains new strategic directions, which include the focus on innovation and research through to new streams.

It is anticipated that the major focus of SWPAC's attention will be on facilitating improved practice via delivering packages of policies, services and practices that address the best possible outcomes for housing people. Specifically, SWPAC is trying to seek that some of the upcoming demand will be directed to the needs of housing people from culturally and linguistically diverse communities.

On a broader sector level, as represented by many SHAP-funded services, our environment is characterised not only by increasing demand for services, high level and complex needs of clients and more or less limited resources to funding, but also a funding uncertainty scenario. The SWPAC, the financial year 2020 - 2021 was such period. An agreement to increase year's support, SWPAC's Service Agreement that has initially signed on 30 June 2020 was extended until 31<sup>st</sup> of October 2020, and then further extended until 30 June 2021. I am pleased to report that the new Service Agreement that was signed between SWPAC and Ministers for Families and Communities was across the period from 1 July 2020 to 30 June 2021, offering funding security for a longer period of time.

As you can see, the challenges our service confronted during the past year were varied and many. As a small organisation, SWPAC could not accomplish its work without the support of different individuals and organisations that have provided some sense of continuous sustainability in an environment of change and uncertainty. Funding uncertainty for a small NPO such as SWPAC often translates into difficulty with staff retention and/or staff recruitment and it was with regret that we have identified one senior member Nicola Gidderick, who has left for a better job security with another agency. I would like to acknowledge the support I have received throughout the year from the staff and from members of our Management Committee. In particular, I would like to extend my thanks to the members of the Executive (Chairperson Maria Lohar, Treasurer Len Nguyen and Secretary Judy O'Brien). Their commitment, professional conduct and support played a major role in the successful outcomes SWPAC was able to achieve during the 2020-2021 period.

**MILENA VUKOVICH** is SWPAC CEO  
Manager

## Organizational Impact

SPW&L has achieved many positive outcomes in its work of assisting NWSN women and children experiencing homelessness and is proud due to domestic violence. I can still not believe that there could be a substantial number of migrant women and children, experiencing crisis due to domestic violence, who would ever truly have moved out of a covered shelter without the opportunity of receiving help from the migrant specialist services provided. The goal of manager's report documents the Service Delivery profile and secondary effectiveness of the interventions for the year.

### Service Delivery

In line with the requirements of SPW&L funding agreement, our service continued to maintain three core service lines in its core business:

- provision of Support, including Outreach services, and
- provision of Emergency Accommodation.

I would like to report that once again the demand for assistance has remained very high through the year and as a result, SPW&L again exceeded the required Annual Output Levels during the year to allow overall growth.

- In the area of Outreach support SPW&L has serviced 18 outreach clients with 107 children,
- SPW&L was also successful in the area of Emergency Accommodation:

It exceeded its targeted figure of 47 clients to be housed in 1 Transition House by 26 clients, reaching the figure of 73 clients and 61 children;

It has also exceeded its targeted figure of 16 clients to be housed in SPW&L clients of 1 week by 6 clients, reaching the figure of 22 clients and 16 children.

During the 2015 - 2016 financial year the SPW&L staff was engaged in 907 women and children of all different cultural / non-English speaking backgrounds.

The highest level of demand for services was recorded by Vietnamese women, women from rural African backgrounds, followed by women and children from different Middle Eastern countries, from former Yugoslavians, from Philippines, from Spanish - speaking communities and from others. This will be reflected accordingly in the appointment of 2016 - 2017 contract post new positions over budget structure review.

The usual staff of SPW&L service delivery was stretched to the limits of East and Westside speaking communities. SPW&L staffing structure is currently increased and the allocation of part-time and casual staffing positions across according to seasonal trends of demand. This process facilitates SPW&L flexibility in responding to negative trends as well as to changing needs of culturally diverse non-English speaking communities.

## Community Education

- Workshops / Presentations
- Consultations

MREAF is frequently invited to facilitate or participate in various workshops, information sessions and consultations to various organisations, professional/clinical groups and students.

### These are in relation to Domestic Violence and

- Perspectives of the migrant/sexual service providers
- Abuse and Rights with emphasis on cross-cultural issues
- Identification of MREAF women and children's specific needs and
- General issues

Examples of the various workshops and consultations involving the service during 2019-2020 period are listed below:

## Workshops / Presentations

### Domestic Violence Workshops with cross-cultural emphasis

Domestic Violence - cross-cultural issues, and the role of the Migrant Women's Support & Accommodation Service Inc., within the domestic violence services sector, were presented to staff/teams of the following agencies/groups:

- The Issues South Australia Housing Trust' Staff Training Forum, that included DVTS and DVWA agencies
- 'Strong Safe and Healthy Care Project' for the Neighbourhood Community Health Center
- University of South Australia - tertiary and research students

## Consultations / Services

- Australian Institute of Criminology's Roundtable Consultation on "Justice, Equity and Diversity: Critical Justice response to cross-cultural in CALD communities"
- Anglican's "Research Anglican Services for CALD people" Consultation

MREAF also participated in the following events:

- Living Care Wadley's Multicultural Festival with Information Display about MREAF role and service provision
- MREAF Women's Council for CALD Communities with Information Display at their Domestic Violence Forum
- Festival Multicultural Festival with Information Display

## Advocacy Activities

MSWUW works on a number of a number of committees and their involvement enables MSWUW to advocate for improved access and enhancement of service provision available for MSWUW service users.

- Institute Institute of Learning's 24 Research Working Party
- Institute's Multi-agency Advocacy Committee
- Institute's Multi-agency Support Plan Group/Advocacy group
- Institute of Women's Domestic Violence Services of SA
- Committee for Children's Paper's Steering Committee
- Culturally and Linguistically Diverse Women's Safety Working Group/working
- Family Court of Australia's Cultural Diversity Committee Board
- South Women's Forum
- Support Women's Lobby Group
- Multicultural SA's Women's Advocacy Committee
- MSWUW Domestic Violence Action Group
- MSWUW's Domestic Violence Transitional Management/Steering Committee
- Women's Services Network
- Women's Services Network

## Staff Development

MSWUW has long been committed to the provision of staff development opportunities so staff can acquire, expand and update skills and knowledge. Throughout staff training areas during the 2017-2018 financial year were as follows:

- |   |        |
|---|--------|
| • Annual Domestic Violence Action Group Conference  | 1 each |
| • Domestic Violence System Information Session  | 1 each |
| • Domestic Violence to Work Session   | 1 each |
| • Domestic Violence Counseling Training   | 2 each |
| • Domestic Violence and Migration Law Session   | 1 each |
| • "Managing Conflict & Responding to Violence in Post-Adoption Practice"<br>National Conference | 1 each |
| • 2018 National Hearing Conference  | 1 each |
| • New Family Law System Information Session   | 1 each |
| • "Promoting Women's Safety Through Integration" State Conference                               | 1 each |
| • Social Work Conference "Outside the Square"   | 1 each |
| • "The Australian Institute of Judicial Administration Inc. Family Violence<br>Conference"      | 1 each |
| • "The Women's Safety Net in Australia" Session   | 1 each |
| • The New Workplace Bullying Course Workshop  | 1 each |
| • Transcending Women's National Conference  | 1 each |
| • Women, Work and Welfare Forum   | 1 each |
| • "Women and Violence Forum"  | 1 each |

MSWUW & YACOWWA - 2017/18  
Manager

## MEMORANDUM

It is with pleasure that I present you the financial report for the year 2005 - 2006. This year, there have been no major changes in our finances, but I would like to draw your attention to some items of interest and significance, which has occurred during the period.

1. WWS&D has received a Grant Over-500 grant of \$1,000,000 which resulted in to upgrade some facilities in our Transition House as well as upgrade two (2) office computers and the security system. Some of the money granted was utilized during the financial year 2005 - 2006 and the remainder will be spent during the financial year 2006 - 2007. We are hoping that the Over-500 grant continues as it has been a great help with our budgetary constraints.
2. In the 1<sup>st</sup> half 2005 WWS&D signed a new Enterprise Bargaining Agreement (EBA) at the Industrial Relations Commission that took effect as from 1<sup>st</sup> July 2005, valid for a period of 3 years. It will be interesting to see what type of support the Union Workplace Relations will have in the particular area.
3. The financial year 2005 - 2006 has seen WWS&D with the full operation of its twelve (12) houses. I am pleased to inform that the cost collection has been running efficiently this year and we have been able to meet our budget. However, we still have a great number of clients that are unable to pay rent for it is no income and the flow has been no income with the cost of utilities, in general.
4. The Housing SA has informed us that at the end of September 2006 an increase in rental of \$10 per house will be applicable. We will have to look at the rental contribution of clients, as WWS&D tenants' contribution towards utility payments is only marginal and no funding has not increased in accordance to their rent rate.
5. During the financial year 2005-2006 WWS&D has changed over two (2) office vehicles. This will help to increase the expenditure on repairs and services.
6. During the financial year 2005-2006 WWS&D received donations from a number of generous organisations such as:  
    - St Paul's Anglican Endeavour Church Australia, South on the Peninsula, John Hill Minister for Youth, Church of Christ Community, Anglican Christian Church, Johnson & Johnson People Working Women's Centre and BoroKumara.  
    These donations are greatly appreciated by our clients, support workers and children experiencing domestic violence and we are extremely thankful for the support in their behalf.

Overall the financial year 2005 - 2006 has run smoothly, which is a credit to the Manager, Welfare Workers, who have been responsible for managing the budget in a very tight year. I would particularly like to acknowledge the computer work of Lynn Henswood the Finance Officer and Janice Adams, the Clerical Officer, who worked well over a year.

I would also like to thank WWS&D' Auditor Mr. Brian McEwen from White Stephens, Chartered Accountants, for his financial advice and guidance throughout the year.

So today, let us continue building together - financially - with services that is provided with adequate levels of funding to ensure the provision of appropriate support to support women and children experiencing Domestic Violence.

Lee Wong, Deputy  
Finance

MIGRANT WOMEN'S SUPPORT  
& ACCOMMODATION SERVICE INC.

## PROJECTED BUDGET

2006 - 2007

WOMAN'S SUPPORT & ACCOMMODATION SERVICE INC.

PROJECTED BUDGET 2006 / 2007

**INCOME - GAAP**

Revenues / Revenues In - Cash / Cash Don.	\$262,400	\$262,400
Operating	\$ 70,000	
Endowment	\$ 14,400	
Vehicle Replacement	\$ 14,400	
GAAP Income Sub Total	\$261,200	
NON GAAP INCOME	\$ 40,000	
Operating Sub Total		\$271,200
Net Total, INCOME	\$301,200	

**EXPENDITURE**

Revenues / Revenues In - Cash / Cash Don.	\$176,400	
Expenditures	\$ 21,000	
Revenues Sub Total		\$197,400
Operating		\$176,400
Net Total, EXPENDITURE		\$197,400

**SUBWAY WOMEN'S SUPPORT & ACCOMMODATION SERVICE INC.**

**PROJECTED SALARY BUDGET 2006/07**

**INCOME - SAAP**

Salaries / Salaries On Cost Allocation	\$ 284,400
Expenses	\$ 10,000

<b>Total Income</b>	<b>\$ 294,400</b>
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**EXPENDITURE**

Salaries / Salaries On Cost Allocation	\$ 100,400
Expenses	\$ 2,000
Reserve	\$ 2,000

<b>Total Expenditure</b>	<b>\$ 104,400</b>
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**PROJECTED OPERATING BUDGET 2006/07**

**INCOME**

<b>SAAP Income:</b>		
Operating	\$ 10,000	
Reserve	\$ 2,000	
Value Enhancement	\$ 4,000	
<b>SAAP Total</b>		<b>\$ 16,000</b>

<b>Other Income:</b>		
Reserve/Other Res.	\$ 61,170	
Expenses	\$ 2,000	
Interest	\$ 4,000	
Marketing Res.	\$ 1,000	

<b>Sub Total</b>		<b>\$ 74,170</b>
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<b>Total</b>		<b>\$ 90,170</b>
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**EXPENDITURE**

(C) Travel/Travel Expenses/Bus	\$ 40,000
Office Rent	\$ 10,000
Business/Travel/Hotel	\$ 2,000
Class Expenses	\$ 2,000
Insurance	\$ 4,000
State Vehicle Expenses	\$10,000
Mileage/ Parking	\$ 2,000
Stationery and Sup.	\$10,000
Telephone	\$10,000
Security	\$ 2,000
Expense Reimbursement	\$10,000
Printing	\$ 2,000
Postage	\$ 2,000
Travel/ Parking/ Stationery	\$ 2,000
Training / Conference/ Meetings/Traveling	\$ 4,000
Subscriptions/ Office Equip.	\$ 2,000
Office Supplies	\$ 4,000
Business Bus	\$ 4,000
Advertising/ Marketing	\$ 2,000
Occupational Health & Safety	\$ 2,000
Building	\$ 4,000
Vehicle Equipment	\$ 4,000
Computer/Internet	\$ 4,000

TOTAL

**\$122,000**



## 2. RATIFICATION OF 2006 AGREEMENT

Minutes of the Annual General Meeting held on 24 September 2006, were accepted by resolution as a true and correct record. Moved by Shriani Yashera, seconded by Wren Richards

## 2.1 BUSINESS ARISING FROM MINUTES FROM 2006 AGREEMENT

Wren Richards read the Minutes for the various of Becton's Tugally written and read at last year's AGM by Lisa Shierburn and also mentioned that the Hon. Sir John Paul Shuter, Minister of Infrastructure Affairs, read the paper in Parliament last year.

## 3. PRESENTATION OF REPORTS

### 3.1 CHAIRPERSON'S REPORT

Wren Richards presented her report and outlined as the progress of 2006/2007 financial year with the overall challenges and achievements of the Wiggins Women's Support & Accommodation Service. She mentioned that one of the most significant events of the period was the 20<sup>th</sup> Anniversary of the service, which was celebrated at Parliament House on the 27<sup>th</sup> February, 2007 and was hosted by the Hon. Stephen Kay, Minister for the Status of Women. Various speakers highlighted the impact that WWSA's is making with 1000 women in domestic violence crisis.

She referred to the Federal government's 'Violence Against Women, Australia now & for ever' campaign and highlighted the fact that no woman ever wanted to be anything in language other than English.

She also expressed her concerns about 1000 women in domestic violence crisis who have no income and mentioned WWSA's commitment to providing accommodation, as well as emotional and practical support to them.

### 3.2 MANAGER'S REPORT

Shriani Yashera outlined as overview of WWSA's past year's work and developments in service delivery, operational staffing, management and other work. She referred to WWSA's 20<sup>th</sup> Anniversary celebration and thanked the Hon. Stephen Kay, Minister for the Status of Women for hosting the celebration at Parliament House.

She referred to the complex needs of 1000 women experiencing domestic violence and highlighted WWSA's role as the biggest specialist service provider in the sector.

She drew attention to Shriani Kay's 'Towards a Women's Safety Strategy for South Australia', the State government's policy direction for not retreating violence against women and highlighted its importance.

Shriani mentioned in regards her disappointment at the Federal Government's campaign 'Violence Against Women, Australia now & for ever', which did not include any advertising in language other than English and her concerns about SAAP's funding for the next five years, which will include absolutely no new funding above inflation.

Wanda Barwick (NWAAC) Management and staff and acknowledge their valuable contribution during the past year.

## 1.1 TREASURER REPORT

Lee Nguyen read out the Treasurer's report and accounted for the income and expenditure of NWAAC during the 2019/2020 financial year.

She also highlighted the following items:

- A One Off Grant of \$6,194 was used in upgrading Transition House' kitchen and office complex.
- The acquisition of a new Transition House, which although a larger volume NWAAC' working for the same accommodation, attracted higher rental costs than the other Transition House.
- A 10,000 line income from Transition House' students that she is accommodating an increased number of students with no income.

Lee paid tribute to NWAAC' former Treasurer, the late Judith White for her commitment to NWAAC across the principle of social justice.

She also thanked the through Wanda Teachers, for accounting the budget and also Laine and Jennie for their support and assistance with maintenance of NWAAC' financial and clerical matters.

She then presented to the members the Auditor's report. Wanda Barwick moved that it would be accepted and it was seconded by Peter Dimitrakidis. It was accepted by all present.

The Treasurer moved for the description committee suggest by Judith W White (NWAAC) from Wanda Barwick, for the 2019/2020 financial year. It was seconded by Wanda Lohy, all in favour.

Report/Budget with Nguyen for 2019/2020 financial period was presented. It was moved by Lee Nguyen, seconded by Wanda Barwick and accepted by all present.

The Management Report, Strategic Report and Treasurer's Report were received and accepted by generalist members, all in favour.

## 1.2 RATIFICATION OF ASSOCIATION'S 2019/2020 MEMBERSHIP

NWAAC' constitutional clause 1.1 - 1.2 concerning membership criteria was read out and dispensed with the following 22 individual membership and 2 organisation membership applications received.

All applicants satisfied the eligibility criteria and the meeting endorsed their membership.

## 1.3 ELECTION OF MANAGEMENT COMMITTEE

Wanda Barwick declared all positions vacant and instructed the Manager to read out the

Executive's orders pertaining Management Structure that allows for all processes to be executed in addition to the Senior Employee and the Staff Representative of the Association / associations against each other.

Marie Lohy	Deaf Lohy Psychologist
John Dale	Marie Marie Consulting
Lo Ngure	Victorian Community in Australia Inc Chapter
Kevin Muggins	Executive Representative
Ed Wade	Executive/Executive Training Unit
De Ngir	Office/Executive Committee
Marie Smithson	Womens & Children's Rights
Ann Wood	Ex HRM/Support
Tony Moody	Police SA

There were no other associations mentioned, therefore all Executives were accepted. Moved by Don Atkinson and endorsed by Lane Rosewell, all were in Green.

## 5.1 ELECTION OF CHAIRPERSON

Marie Barned asked the current Chairperson Marie Lohy to stand down and called for nominations for the Chairperson position.

Lo Ngure nominated Marie Lohy to be re-elected as Chairperson and it was endorsed by Marie Smithson.

There were no other nominations mentioned and Marie Lohy's re-election was endorsed by the Executive committee present.

## 6. CONFIRMATION OF AUDITOR

Refer also to 3.1 Treasurer's Report.

## QUEST SPEAKERS

### ● Leta El-Dabbal

Education Officer from the Muslim Women's Association of SA

Leta's talk, which started as the usual talk by Muslim women living in Australia, was informative, interesting and well received by the audience.

Leta El-Dabbal explained that for the real majority of Muslim women, the choice to cover up is their own and not imposed by their husbands, and contrast some of their own figures about Muslim women as follows:

- There are 15,000 Muslim living in Adelaide and they come from 10 different countries of origin from Africa, Eastern Europe and Asia.
- 57% of Muslims were born in Australia.
- 50% of Muslims are female.
- 50% are under the age of 20.
- Half are refugees of illegal immigrants and spent long periods of time in refugee camps and Detention Centres.
- Offer an opportunity of participation activity.
- A lot of them are isolated without the extended family network in Australia.

The general view that many Muslim women have expressed the following, especially since September 11:

- Being seen as potential terrorists
- Being subjected to verbal abuse and harassment
- Being taught of hate and „us and them“
- Being profaned by the media in derogatory ways

### ■ Culture Clash

using *Shogun* for Islam, the office for Women (2006)

Culture Clash has inspired in Luis 30 research comments and highlighted the findings of the Women Rights and Equal Opportunities Commission Report “Women’s and Children’s Experiences in Discriminating Religious Segregated and/or Gender-segregated”.

She has stated that the Office for Women holds a view that “Women in all their diversity are valued and respected in a safe and socially inclusive community” and this message that the community of women and their own and/or their diversity should be both respected and valued. Despite of its need to provide the community with opportunities to understand the female faith and embrace the line of differences that allow both sexes. She has also mentioned the new United Arab Emirates laws and the experience of an being into the top of social profiling, a top-tier but partially, existed in the study of using both American and it includes a five-point scale when it was assessed the use of a middle eastern-oriental and/or western culture that the research to use.

### ■ Reflections on *Shogun* 20<sup>th</sup> Anniversary

Research a generation for Luis 30.

Accompanied by the “No longer *Shogun*” (19) which was composed by her/both.